



Ohio Department of Agriculture
and
Ohio Department of Health



Governor Ted Strickland
Lieutenant Governor Lee Fisher

ODA Director Robert J. Boggs
ODH Director Alvin D. Jackson, M.D.

To: Health Commissioners, Environmental Health Directors, Nursing Directors,
ODA Food Safety Specialists, and Other Interested Parties

Subject: Recall Announcement (ODA/ODH) 2007-57

Date: September 17, 2007

Harry & David Recalls Harry and David Hearthside Soups, Southwestern Chicken Chili Mix for an Undeclared Milk Ingredient

Medford, OR - Harry & David Operations Corp., of Medford, Oregon, is recalling approximately 1440 bags of Harry and David Hearthside Soups, Southwestern Chicken Chili Mix, because they may actually contain another chili soup mix, and thus contain a milk ingredient (whey), not declared in the ingredient statement.

People who have an allergy or severe sensitivity to dairy products run the risk of serious or life-threatening allergic reaction if they consume these products.

Harry & David is recalling all Harry and David Hearthside Soups, Southwestern Chicken Chili Mix with a 8221-1 lot code. These products include: Clear plastic bags of soup mix, 12 to 16 oz. in weight, tied at the top with a cream and red colored ribbon. The lot code can be found on the price sticker on the bottom of the bag. Please note that the price sticker states "Fajita Chili". This product was made for Harry & David by Conifer Specialty, Inc., a co-packer.

These products were distributed throughout the United States through Harry and David Stores beginning March 5th, 2007.

There have been no reported illnesses associated with this product to date. Anyone concerned about an illness associated with this product should contact a physician immediately.

This problem occurred when bags labeled for a previous run of Southwestern Chicken Chili Mix were inadvertently used for a subsequent run of a different product, Fajita Chili Mix. The Fajita Chili Mix contains a milk ingredient not declared on the Southwestern Chicken Chili Mix ingredient statement. The problem will be prevented in the future by assuring that the production line is cleared of labeled bags during product change over.

Consumers with questions about the recalled product may phone the Customer Service division at 800-345-5655, 24 hours a day. Customers may arrange for refunds through this number as well.